

## Site settings

### How to optimise this service

- This site should be viewed at a minimum screen resolution of 800 x 600.
- The number of colours on screen should be set to 256 or higher.
- Use the scroll bars at the right hand side of the web browser to view additional information.
- If you are using a modem, 56kB is preferred, however a 28.8kB modem will provide acceptable performance.
- If browsing this site with Microsoft Internet Explorer ensure you have version 4.01 or higher. Version 5.5 is required for some User Administration functions.
- The recommended proportional font is Arial 10 point. The recommended Fixed font is Courier New 10 point.
- If browsing this site with Netscape Navigator ensure you have version 4.5 or higher. Version 4.73 is required for some User Administration functions.
- If browsing this site with Microsoft Internet Explorer under Windows 3.11 you may experience some problems with alignment of images. This doesn't seem to occur under Windows 95.
- This site requires Java Script. Macintosh computers require Macintosh Runtime for Java version 2.2.4 or higher.
- If your session is locking up when you try to login or you encounter "Action Cancelled" or "Page cannot be displayed" messages and are running Internet Explorer version 6 with service pack 1, please download [hot fix Q331906](#) from Microsoft.

### What software might I need to view this site?

There are links on the web site to download the software you require. If you would like detailed information please refer to [Site Software](#).

### Will I need access to other technical resources to use the online services?

For some services (e.g. incorporating a company with the Companies Office) you will also need access to a fax machine or scanner and a printer.